



## **TERMS & CONDITIONS**

The responsibility of, AINUL HARAMAIN INC. acts as agents in making arrangements for the airlines, hotels, buses, or any other service in connection with the tour and assumes no liability whatsoever for injury, damage, loss, luggage, accidents, delay or irregularity which may be occasioned either by reason of defect, through the acts or defaults of any company or person engaged in conveying passengers or indirect result of acts of GOD, dangerous incidents in the air, sea, land, fire, breakdown of machinery or equipment, acts of government or other authorities de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damage resulting from improper passports, visas or other documents. AINUL HARAMAIN INC. will accept no responsibility for loss or additional expense due to delay or changes in schedule or other causes. AINUL HARAMAIN INC. shall not be liable or responsible for any inconvenience, loss, damage or injury arising in connection with such service. AINUL HARAMAIN INC. shall not be responsible for the failure to follow instructions, including but not limited to check-in and delay, loss of luggage or personal belongings (Medicine). It is the responsibility of the airline to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on their procedure and shall not be the responsibility of AINUL HARAMAIN INC. and its affiliates. They will also not be responsible for any person(s) missing any part of the program due to his/her negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour. No refund will be given for any services rendered not utilized.

### **Cancellation:**

All cancellations must be in writing. Cancellation received sixty (60) days or more prior to departure date are subject to a \$200 per person administration charge and those received less than forty-five (45) days prior to departure are subject to a \$400 per person administrative charge. In addition to above penalties and/or charges imposed by hotels/airlines/bus companies together with services or hotel space may be imposed.

### **Sacrifice:**

It is not included. It can be arranged upon request.  
Hajj Fee is additional and not included in our program.